

Baar (Switzerland), 17 March 2025

Ascom affected by cyber attack

On 16 March 2025, a cyber-attack compromised Ascom's technical ticketing system. Other IT systems and customer systems remain unaffected, and our business is fully operational as usual. Investigations against such criminal offenses were initiated immediately and are ongoing. Ascom is working closely with the relevant authorities.

A group calling itself the "Hellcat ransomware gang" announced on X (formerly Twitter) that it had breached Ascom's IT infrastructure. The Ascom IT Cybersecurity Team is investigating the incident and immediately closed the ticketing system. Determining the extent of the attack is part of the ongoing investigation.

As mentioned, no other IT systems or customer systems have been affected. Our business is fully operational as usual. No preventive action from customers and partners is currently needed. Ascom keeps very close contact with its customers and partners through our regional leadership and we will keep them informed of the investigation and relevant developments in the coming days.

Potential questions from media or other interested third parties can be sent to info@ascom.com.

About Ascom

Ascom is a global provider of ICT and mobile workflow solutions in the healthcare and enterprise sectors. Ascom's mission is to put the right information in the right hands at the right time so that people can make the best possible decisions. With our unique product and solution portfolio as well as our software architecture for the integration of devices and mobilization solutions, we close digital information gaps in critical situations. In this way, we ensure smooth, complete, and efficient workflows.

Ascom is headquartered in Baar (Switzerland), operates in 20 countries, and employs around 1,400 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.