

# Important Notice to Customers

## Product Recall

**Biona Organic Himalayan Basmati Brown Rice 500g**  
(BARCODE: 50327 223 18939)



**Best Before Date: 24.08.2026**

**Batch/ Lot code: 24022025**

As a precautionary measure, Biona is recalling the above product from the specified batch as some units have been found to contain a level of ethylene oxide above the EU regulatory limit. While the risk to consumers is considered low, the product does not meet current food safety standards.

Customers who have purchased the affected batch are advised not to consume it and should return it to their place of purchase for a full refund.

We apologise for any inconvenience to our customers.

If you have any questions, please contact the Biona Customer Service department on:  
+442039413628 or at [info@biona.co.uk](mailto:info@biona.co.uk)